

Longwood Gardens

Public Safety CCTV System Expansion Project

FAQs

Q: Are site visits or floor plans provided?

- Yes, a floor plan is available at the end of THIS DOCUMENT. Vendors interested in visiting the installation site of the monitoring/command center may do so between the hours of 10AM and 2PM on Thursday, September 26, 2024. Interested parties may, but are not required, to notify Longwood Gardens of their intent to visit via email at bids@longwoodgardens.org.

Interested parties should arrive at the Longwood Gardens Main Visitor's Parking Lot at 1001 Longwood Road, Kennett Square, PA, 19348. Proceed into the Visitor's Center and check in at the ticket counter, and the guest admissions team will request an escort to lead vendors to the installation site.

Q: Is Installation part of the project scope?

- Installation is limited to the monitoring station desk and includes only:
 - TV's
 - Furniture
 - UPS
- Installation of any camera or computer equipment is not part of the scope of this bid.

Q: Genetec System ID:

- System ID GSC-160603-770445.

Q: Is there any style or color requirements for the desk and two chairs?

- Chairs should be black or neutral color.
- Desk should be gray or neutral in color.

Q: Does Longwood Gardens require specific TV brands, and do they need to be commercial models?

- Commercially available models.

Q: Do vendors need to provide and install video cabling (HDMI/Mini display port) between the TVs and workstations?

- Yes, wiring for connectivity to TV's and computers is required. And to be installed in the monitoring/command center.

Q: *Who is responsible for 120VAC power for the TVs and workstations?*

- Longwood Gardens will be responsible for providing the 120VAC.

Q: *Do you require a specific camera brand?*

- Cameras must be compatible with Genetec and provide the functionality to upgrade firmware through Genetec.

Q: *Do you require any camera mounts or just cameras only?*

- Cameras only.

Q: *Is a Submittal Package required for the project?*

- A submittal packages is not required.

Q: *Is the 5-year support for the existing cameras as well or only for new equipment?*

- 5-year support is for the New video storage equipment
- 3-year for the New PC's

Q: *Is the "programming of the Headend" part of the scope for this RFP?*

- No, programming of the Headend is not part of the scope of this bid.

Q: *Is the programming of the cameras being performed in-house?*

- Longwood Gardens will be responsible for programming of the cameras. It is not part of this scope.

Q: *Any recording parameters for the new cameras?*

- No.

Q: *Is Longwood Gardens a COSTARS Member?*

- Yes, Longwood Gardens is a COSTARS member.

Q: *For the Camera Types listed as "Fixed Type," is a Fixed Bullet Camera or Fixed Dome Camera Preferred?*

- Fixed Dome.

Q: *Regarding Data Wiring Specifications, is the bidder to only provide the Cat6A specified or is installation part of the request?*

- Vendor is only to provide the wiring; no installation requested.

Q: Is camera installation part of the request?

- No, installation of cameras is not part of the scope of this bid.

Q: Is any new Genetec camera licensing for the new cameras to be provided by the bidding vendor?

- No, Genetec licensing is not part of the scope of this bid.

Q: Is the new video server and all new camera licensing to be programmed by bidding vendor?

- No, video server and camera licensing/programming is not part of the scope of this bid.

FLOOR PLAN

Equipment location:

- EAST WALL
 - SOC Desk
 - Monitoring stations
 - 43" TV's
- SOUTH WALL
 - 50" TV's
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